# PRODUCT MANAGEMENT PLAN - SOURCING HARD-TO-FIND OBSOLETE PARTS WITH VALUE ADDED SERVICES

Celebrating Over 35 Years of Working with DoD Customers

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# Agenda



• Definitions and Problem outline

Risks

Various Solutions

# Part #1

# **Definitions**

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### **Definitions**



#### **Sourcing EEE Devices (Supply Shortage – Could be obsolete)**

The practice of locating and selecting EEE devices that meet the FFF(Form Fit Function)
 requirements or can be upgraded to meet FFF requirements .

#### **Obsolete**

- One can define obsolescence as the process of becoming outdated and no longer used.
  - Part is obsolete and not available in market obsolescence
  - Material shortage and diminished availability not obsolescence
  - Part shortage demand outstrips the supply not obsolescence
  - Shortage of supplies is not obsolescence

Some Solutions to Sourcing And Life Cycle Material Sustainment / Supply Shortage May be Same But They Are Not the Same As Obsolescence Management

### **Definitions**



#### Hard-To-Find

- The practice of locating and selecting EEE devices that meet the FFF(Form Fit Function)
   requirements or can be upgraded to meet FFF requirements
- Unavailable
- Long lead times
- Inaccessible
- Inconvenient
- Unattainable or
- Unobtainable
- Could be obsolete
- Same quality or FFF is not available

### Supply crunch means longer wait time for components (Lead time)

Category	Currently	Normally
Power management chips	<b>24-52</b> weeks	4-8 weeks
Microcontroller chips	<b>24-52</b> weeks	4-8 weeks
CPUs (Central processing units)	<b>12-16</b> weeks	4-8 weeks
Memory chips	<b>14-15</b> weeks	4-8 weeks
Wi-Fi chips	<b>24-30</b> weeks	4-8 weeks
Consumer LCD screens	<b>16-20</b> weeks	12 weeks
Substrate materials	52 weeks	20 weeks
Chip packaging services	12 weeks	2-4 weeks

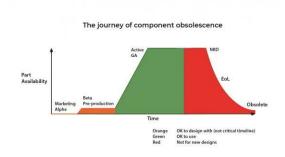
Source: Nikkei Asia analysis of companies' data

# Why Products Get Obsolete?



#### We Need to Understand Types of Obsolescence First Before We Can Find a Solution

- Technological Obsolescence
  - Technology is obsolete and does not allow supply chain to continue
  - Generation change (Moore's Law)
- Fit Obsolescence
  - The device functionality has changed and will not support the project need
- Legal Obsolescence
  - IP expiration, non-renewal of IP or manufacturing agreement
- Form Obsolescence
  - Example: parts are not available in same package
- ROI Obsolescence
  - Cannot produce the device profitably / low volume



# Why Products Could be Hard-To-Find?



#### We Need to Understand Types of Obsolescence First Before We Can Find a Solution

- Part has become obsolete no more manufacturing
- Components to manufacture are hard-to-find
- Demand outstrips supply
- Cost has gone high
- Hoarding
- Etc.



Source: World Semiconductor Trade Statistics Bluebook sales data, 2020-2019

Key Recognition: In majority of cases, hard-to-find products at some point were amply available

#### The DoD is Concerned about Obsolescence and Hard-To-FIND Parts



- Up to 70 percent of electronics are <u>obsolete prior to system fielding</u> and one component may become obsolete 5-10 times during a weapon system's life cycle.
- Diminishing Manufacturing Sources and Material Shortages describes the loss of resources and materials needed to build, maintain and operate warfighting equipment.
- Facts to Consider:
  - Devices Keep Getting More Complex.
  - OCMs Are Not Actively Participating in Obsolescence Management & Obsoleting parts quickly
  - No wide spread strategy to enable 3rd party EOL manufacturing
  - The Counterfeit Problem is Not Going Away Anytime Soon.
    - Complex devices are being more frequently counterfeited.
    - Traditional counterfeit detection techniques are no longer adequate to identify complex counterfeits.
    - Counterfeiters are more sophisticated than enforcers in most case.
- Early Engagement Will Save Programs Millions in the Long-run



# Prime Example – the B-52



- Built to carry nuclear weapons for Cold War-era deterrence missions, the B-52 has been in active service with the USAF *since 1955*. As of June 2019, 58 are in active service.
- Semiconductors change more rapidly than hit songs. The latest and greatest in the realm of military electronics can't change quite so rapidly. Aircraft like the B-52, as well as the F-15, 16, 18 and others, are based on old designs that frequently contain 20- or 30-year-old avionics and weapons systems.
- In many cases, these electronic systems are still quite functional and deadly; they just need to be maintained properly. But the ICs used in the original equipment have **long since dropped from production**.





# Obsolescence is a driver of Operational & Sustainment Costs



# Defense News

- Report warns US Army to watch out for creeping operational costs with future helos
- "Since previous rotary-wing system programs are most closely related to the kinds of systems likely to be acquired for the FARA and FLRAA programs, O&S costs for FVL are likely to be more than 40 times larger than the FVL R&D costs and more than two times larger than FVL production costs," the authors determined.



- The problem of obsolescence is very prevalent in microelectronics technology as the life cycles for microelectronic parts are
  often in conflict with equipment life cycles. In addition, microelectronics technology has a long history of obsolescence issues.
- Semiconductor market today:
  - DoD less than one percent of the semiconductor market
  - Average consumer life cycle 2-5 years maximum
  - All digital products are unique, silicon through packaging
  - Process technology development driven primarily by portable markets (low voltage, reduced temperature range, consumer life cycle)

# **PMP Key Features**



# Integra Will Buy the Parts

- Buy product from franchised distributors
- · Inventory management and kitting
- Forecast management

#### Integra Will Support Value Added Services With Single PO

- Write SCD / SIDs / VIDs \*
- Incoming Inspection \*
- DPA \*
- Assemble die in package of choice
- Upscreening \*
- Qualification \*
- Failure Analysis (Both Physical and Electrical) \*
- Solder Dip (including BGAs) \*
- Contact conversions (to and from lead)
- Tape / Reel \*
- Dry Pack Bake \*
- Out-going Inspection \*

#### Integra Will Provide Kitting Services

- Release to order
  - Manage inventory

#### Parts Obsolescence Management

- Form Fit Function replacement
  - Re-design solution
  - Interposer
- Die procurement and assembly with QML assembly partners
- Buy EOL product and manage customer owned inventory
  - Short and Long Term Contract
- PCN/PDN Integra supports this through our PMP program.
  - We work with franchised distribution (Arrow/Avnet) and have access to their PCN/PDN surveys. We manage this information and communicate to customer as required
- After market procurement of devices
  - Full authenticity investigation, qualification and testing

**Customized Program per Customer Needs** 

# Part 2

Risks of Obsolescence and Supply Shortages

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## **Counterfeiters Are Taking Advantage of Hard-To-Find Parts**



- I. Counterfeiters were typically focusing on obsolete parts until now
- II. With the shortage of supply chain, we are seeing counterfeiters are cloning high volume non-obsolete parts
- III. Counterfeiters are also likely to provide used nonobsolete refurbished parts.

What's Worse Than a Chip Shortage? Buying Fake Ones
Global semiconductor shortage attracts fraudsters, counterfeits; 'Of
course, a bunch of them didn't work,' a buyer says

WSJ Article – 7/15/2021



## **Counterfeiters Are Taking Advantage of Obsolescence**

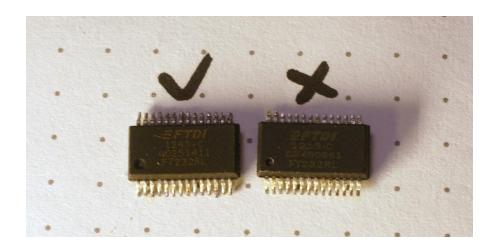


#### New Counterfeit Threats That Are Non-Recognizable By Conventional Detection Techniques

- Cloning
- Almost perfected micro-blast process
- New Non-detectable blacktop material

#### **Types of Counterfeits**

- Creation of a completely different p/n
- Remark change from RoHS or non-RoHS
- Remarking from commercial to Industrial
- Remarking from commercial to Mil-spec
- Remarking from Industrial to Mil-spec
- Remarking with speed upgrades
- Remarking of Die Rev
- Etc.



#### **Conventional Visual Techniques May Not Work**

- Conventional Optical Inspection
- However, SEM Shows Finer Details

# Other Risky Approaches



- Risky Re-work Process Without Checking Long Term Reliability Considerations
  - General Market Consensus: Rework can be acceptable for products which perform non-critical functions, or are part of a non-critical system
  - What part of a Mil/Aero system is non-critical?
- Buying From Replacement Parts Manufacturer (RPM)
  - Selling obsolete OEM parts under a new logo
  - Even have DLA official parts number

Must Verify Long-Term Reliability



Must Verify Not Counterfeit

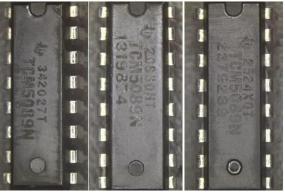


# "Replacement Parts" from "Authorized Distributors" Sold to Gov't

# Would you consider this a new part? (I don't...)

Part number underneath is TCM5089N (Texas Instruments)





A typical part from an "RPM"

Source: NavyCrane and DLA



# More RPM1690 parts from another source

#### RPM1690 equals (before Dynasolve test)...



Samsung reports the KS5808 "discontinued production a long time ago".

#### Samsung KS5808 (after Dynasolve test)





Source: NavyCrane and DLA



# "Replacement Parts" from "Authorized Distributors" Sold to Gov't

#### After all, there is an RPM1690 data sheet...



Integrated Circuit Telephone DTMF Dialer

#### Description:

The is a monolithic integrated circuit in a 16-Lead DIP to CMOS process and is designed specifically for integrated tone diale

#### Features:

- High Accuracy Tones
- Digital Divider Logic, Resistive Ladder Network and CMOS Operati
- Uses Inexpensive 3.579545MHz Television Color Burst Crystal
- Invalid Key Entry Can Result in Either Single Tone or No Tone
- Tone Disable Allows Any Key Down Output to Function from Keyb Tones

#### Absolute Maximum Ratings: (T<sub>A</sub> = +25°C unless otherwise specified)

Supply Voltage, V <sub>DD</sub>	
Any Input Relative to V <sub>DD</sub> (Except Pin10), V <sub>N</sub>	).3V
Any Input Relative to GND (Except Pin10), V <sub>N</sub>	).3V
Power Dissipation, P <sub>D</sub> 500	mW
Operating Temperature Range, Topr30° to +6	0°C
Storage Temperature Range, T <sub>stg</sub> 55° to +15	0°C

#### Electrical Characteristics: (-30°C < T<sub>Δ</sub> < +60°C unless otherwise specified)

Parameter	Symbol	Test Conditions	Min	Тур	Max	Unit
Supply Voltage	V <sub>DD</sub>		3	-	10	٧
Input "0"	VIL		0	-	0.3V <sub>CC</sub>	V
Input "1"	VIH		0.7V <sub>CC</sub>	-	Vcc	٧
Input Pull-Up Resistor	RI		20	-	100	ΚΩ

Rev. 3-12

#### Electrical Characteristics (Cont'd): (-30°C < T<sub>A</sub> < +60°C unless otherwise specified)

	, ,	• •		•	,	
Parameter	Symbol	Test Conditions	Min	Тур	Max	Unit
Tone Disable	TD	Note 4	0	-	0.3V <sub>CC</sub>	٧
Tone Output	Volit	Note 1	-10	-	-7	dBm

# Part 3

A View of Various Solutions

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### **Solution Overview**



- Design Phase Planning
- What to consider when you have a problem
- Redesign discussion
- Interposers
- Using equivalents
- Brokers
- Best Practice Overview

### First Thing First – Obsolescence and Hard-To Find Supply Chain



### Think Long Term Supply Chain at Parts Selection / Initial Design Phase

- Integra sees
  - Parts selected at initial design already on last time buy
  - System and program life plus repairs and maintenance life is not always a consideration at parts selection

# Think Life Cycle / Supply Chain Sustainment at Parts Selection / Initial Design Phase

- Integra sees
  - Sole source suppliers for many of the parts Not preferred
  - Second or third tier suppliers with no track record of longevity or sustained Quality are selected
     Not Optimal
- Generational change of product is directly related to obsolescence

# **Various Supply Chain Solutions**



- US Based Manufacturing With Long Term Manufacturing, Kitting and Storage
  - Manufacture from Die Bank / Re-Engineering
  - ICs Assembled and Tested in USA
- Equivalent Commercial / Automotive / Industrial Parts Instead of Mil Grade or Space Grade Parts
  - Upscreen or use as is if risk can be mitigated
- After Market Equivalent Product Usage on the Rise Possible Solution
  - Manufacture from Die Bank / Re-Engineering
- Broker Purchase
  - Only a Few Good Ones Workable Solution!
- Costly / Risky Solutions
  - Board Re-Designs by OEM Are Increasing
    - Replacement of Obsolete Products with Equivalent Currently Offered Products
  - Board Interposers for Equivalent Product in Different Form Factor (least costly)
    - Requires Extensive On-Board Functionality Verification
  - Risky Re-work Process Are Being Introduced Without Checking Long Term Reliability Considerations



# Redesign (subsystem)



#### Redesign

- Redesign of an electronic subsystem due to obsolescence
- Can be benefits of additional capabilities not available with original design
  - B-52 Example In July 2013, the Air Force began a fleet-wide technological upgrade of its B-52 bombers called Combat Network Communications Technology (CONECT) to modernize electronics, communications technology, computing, and avionics on the flight deck.
- Typically, when redesign occurs because of obsolescence
   the issue could be merely a very high cost without equivalent benefit
- Prior Planning can eliminate Redesign for Obsolescence

### Redesign Issues

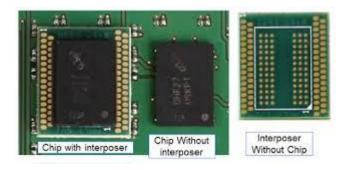
- Design development costs are only the initial cost
- Design complexity since often original component functions may not exist
- Documentation inadequacies
- Source code may be lost
- Original designers have moved on
- Conversion of older hardware difficult since Vendors have dropped application support
- Software compatibility concerns (new hardware incompatibilities)
- Will likely demand new system qualifications and approvals of the users
- May require new manufacturing methods or processes
- Repair maintenance training documentation update

# Board Re-Designs & Board Interposers



#### Board Re-Designs and Interposers

- Replacement of obsolete products with equivalent currently offered products
- Board interposers for equivalent product in different form factor. Can be least costly when done by original OEM



### Board Re-Designs and Interposer Issues

- Requires extensive on-board functionality verification
- Most easily done by original OEM when complete documentation exists
- Will likely demand new system qualifications and approvals of the users
- Repair maintenance training documentation update

### Usage of Commercial / Automotive / Industrial Equivalent Parts



# Mil Spec Part Not Available But The Commercial/Industrial/ Automotive Equivalent May Be Available Advantages

- Most commercial die are identical to the military version
- Up Screening has been in use for >30 years
- Fresh product with minimal storage and handling risk
- Significantly lower unit cost
- Likely can source from a robust quality vendor
- Plastic is generally very reliable
- Vendor may have comprehensive qualification records
- If obsolete; brokers should have greater availability of commercial parts
- High reliability source



### Usage of Commercial / Automotive / Industrial Equivalent Parts



# Mil Spec Part Not Available But The Commercial/Industrial/ Automotive Equivalent May Be Available Dis-Advantages

- Product does not conform to the original mil spec
  - Added screening required Could be costly
- Likely Pb free (Pb conversion needed)
- Device revisions since original mil product
  - · Higher speed possibly noisier
  - May have less temperature tolerance
  - Software/hardware incompatibility
  - Radiation Hardness unknown
- Plastic vs Ceramic
  - Reliability Concern to be considered
- Different footprint (Industry transition to surface mount)
  - DIP to SOIC
  - PGA to QFP/QFN/BGA
  - Metal Can to SOT

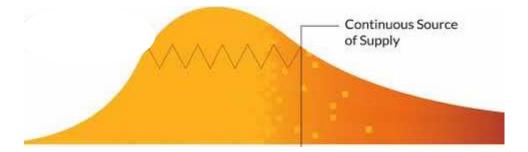


# Aftermarket Equivalent Product Usage on the Rise



# Aftermarket Equivalent (Rochester Model)

- Manufacture from die bank
- Re-Engineering
- Companies specializing in taking over production of obsolete products



### Aftermarket Keys

- Buy from a company who owns the design
- Buy from a company that has the documentation
- Buy from a company that has stored the devices correctly

## **Broker Buys**



#### Broker Buys

- Broker purchase, the most common and probably lowest cost solution
  - · Original parts often exist on the secondary market
- Availability of "quality" parts can be very limited
- All units should be inspected, electrically & mechanically tested
  - Use industry counterfeit inspection methods
  - Full parametric functional test at temps for critical applications
  - Plastic CSAM & DPA analysis
  - Hermetic Leak testing, XRAY and possibly PIND
  - Consider a qualification sample test

#### Broker Buy Considerations

- Unless bought from reputable Independent distributors or Franchised Broker:
  - Buyer beware A very few elite Independent distributors
  - Counterfeit devices prevalent
- Only remaining devices may be board pulls "salvaged units"
- Diminished reliability
  - Concern with parts storage
  - Handling risk (Temperature stress, ESD and contamination)
  - Solderability issues





- Plan! Plan! Planning is Key
- Most companies fail to plan and budget for obsolescence and its mitigation
  - Budget for
    - Planning
    - Re-design
    - Buying inventory and piece part cost
    - Storage cost
    - Qual cost
    - Personnel to plan and manage
    - Typically obsolescence planning an after-thought
    - Costs best justified if several components are at mitigated at same time

## Best Practices for Hard-To-Find and Obsolescence Management



## OEMs Need a Formal Supply Chain Management Plan / Org

- Is the part at or near EOL or is the demand increasing
- Are the manufacturers having long lead times
- What is the anticipated EOL of the Part Predictive model based on manufacturer's history and technology generation change
- What is the Life of the Program and life of the BOM parts
  - New system builds
  - Replacement and maintenance requirements
- Rate the various potential reasons on why supply chain issues could occur and its mitigation plans (Technology, FIT, Legal, Form, ROI)



#### OEMs Need a Formal Supply Chain Management Plan (continued)

- Understand the various supply chain choices
  - Long term inventory buy
  - Dedicated line continued manufacturing for obsolete or high demand product
  - After market manufacturing (not same as dedicated line continued manufacturing)
  - Broker buys
  - Etc.
- Long term inventory management
  - Needs a storage plan
  - Needs a re-lifing plan (typically after every 5 years)
    - Retest (Electrical; life test etc.)
    - Solderability



- Have a Good Parts Management Database System. The Ideal System Should Have:
  - Supply chain information (parts availability sources)
  - Applicable to most EEE parts (Ics, Connectors, Magnetics etc)
  - EOL and PCNs readily available for the part
  - Import / Export compliance regulations
  - Alternate parts information
  - Parts datasheets
  - Ability to process multiple line item BOMS
  - Leadtime analysis capability
  - Any alerts (GIDEP, ERAI etc. )



#### Consider Replacement Options/Choices

- Cost trade-offs / Look at all costs and consider long-term tradeoffs
- In-house engineering / Subcontracted / Full turn-key

#### Electrical Test: Key Element in All of the Obsolescent Solutions

Careful selection of test requirements and labs

#### Qualification is a Key Consideration for High Reliability Applications

- Supplier data may not be complete or robust enough for demanding applications
- Customize qualification plans around the die and package risks

#### Careful Consideration Should be Given to the Package Technology

- Plastic acceptability vs Ceramic
- Concern for Ultra thin, chip scale and BGA packages
- Avoidance of Pb-free "Green packages"

#### Evaluate and Monitor Your Suppliers

- Technical oversight is a necessity
- Formal supplier relation (example: Master Supplier Agreement)

# Best Practices – Supply Chain



- 1. Buy parts from the original manufacturer or authorized distributor if possible.
- 2. Keep an eye on parts shortages and growing leadtimes as they become known
- 3. Buy parts from authorized after market manufacturers (Traditionally companies like Rochester and Lansdale, but increasingly companies like Avnet and Arrow).
- Buy parts from known sources with original paperwork traceable to the original manufacturer (another OEM that bought parts from a franchised source and has the original paperwork).
- 5. Do last time buys when parts become obsolete (can be expensive and hard to estimate exactly how many will be needed).
- Qualify alternative suppliers which may not yet be obsolete (when market demand decreases usually all suppliers get out of the market).
- 7. Use FPGA's/ASICs to emulate obsolete devices (expensive, requires board re-layout at a minimum).
- Buy parts from a reputable non-franchised broker (risk based electrical testing and evaluation is necessary).
- 9. Buy parts from a questionable broker (must do full electrical test and possibly qualification).

# **THANK YOU**

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